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Customers Award Mack Technologies for Service Excellence

WESTFORD, Mass. – Mack Technologies, Inc., earned three service awards, based on rankings by its own Customers, at **Circuits Assembly** magazine's 2006 Service Excellence Awards ceremony last week at the APEX trade show in Anaheim, Calif. In the medium-company (\$100m - \$500m) category, Mack Technologies won the Value award, and tied for first place in both the Dependability and Responsiveness categories.

"Receiving service awards based on Customer feedback is especially gratifying," says President John Kovach. "Our industry is extremely competitive, and differentiation is a challenge. Excellence in Customer service is a distinctive advantage that helps us earn Customer loyalty."

This is the 14th year **Circuits Assembly** has sponsored the awards program, and Mack Technologies' first year of participation. A donation of \$5,000 was made on behalf of Mack and the other participants to the Surface Mount Technology Association's Charles Hutchins Educational Grant.

About Mack Technologies

Mack Technologies, Inc., headquartered in Westford, MA, is a wholly-owned subsidiary of the Mack Group, Arlington, Vt. Mack Technologies provides valued-added, integrated manufacturing services for original equipment manufacturers in the networking and telecommunications, computer, military/aerospace, industrial and medical markets. With worldwide operations in Melbourne, FL; Ciudad Juarez, Mexico; Larbert, Scotland; and Westford, MA, Mack Technologies employees over 700 employees.

To learn more, visit www.macktech.com.

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